



Table of Contents

| Part I Introduction | 011

Chapter 1. Overview 013

Chapter 2. Achievements by Project 016

Chapter 3. Evaluation and Challenges 034

| Part II Major Activities of the Commission | 037

Chapter 1. Improvement of Laws, Regulations, Policies and Practices 039

Section 1. Overview 039

Section 2. Policy Recommendations and Opinions 041

Section 3. Surveys, Research and Studies on Human Rights Conditions 065

Section 4. Special Tasks and Featured Projects 069

Chapter 2. Investigations and Remedies: Human Rights Violations and Discriminatory Acts 083

Section 1. Overview 083

Section 2. Human Rights Counseling and Complaint Filing 087

Section 3. Investigations and Remedies: Human Rights Violations 091

Section 4. Investigations and Remedies: Discriminatory Acts 110

Chapter 3. Human Rights Education and Promotion 127

- Section 1. Overview 127
- Section 2. Major Activities 131

Chapter 4. Exchange and Cooperation with Human Rights Organizations 147

- Section 1. Overview 147
- Section 2. Major Activities 148

Chapter 5. Activities and Regional Human Rights Offices 159

- Section 1. The Busan Human Rights Office 159
- Section 2. The Gwangju Human Rights Office 161
- Section 3. The Daegu Human Rights Office 164

| Appendix | 167

- 1. Organization and Budget 169
- 2. Commissioners, Senior Executive Officers and Former Commissioners 171
- 3. The Three-Year Plan for the Promotion of Human rights(2012-2014) 176