



Table of Contents

| Part I Introduction | 011

| Part II Major Activities of the Commission | 041

Chapter 1 Improvement of Laws, Regulations, Policies and Practices 043

Section 1. Overview 043

Section 2. Major Activities 044

Section 3. Evaluation 065

Chapter 2 Human Rights Counseling and Complaint Processing 067

Section 1. Overview 067

Section 2. Major Activities 068

Section 3. Evaluation 073

Chapter 3 Investigations and Remedies: Civil Rights Violations 075

Section 1. Overview 075

Section 2. Major Activities 077

Section 3. Evaluation 098

Chapter 4 Investigations and Remedies: Discriminatory Acts 101

Section 1. Overview 101

Section 2. Major Activities 104

Section 3. Evaluation 141

Chapter 5 Human Rights Education 145

Section 1. Overview 145

Section 2. Major Activities 147

Section 3. Evaluation 160

Chapter 6 Cooperation with Human Rights Organizations and Public Relations Issues 163

Section 1. Overview 163

Section 2. Major Activities 165

Section 3. Evaluation 177

Chapter 7 Promotion of North Korean Human Rights 181

Section 1. Background and Aim 181

Section 2. Major Activities 182

Section 3. Evaluation 188

Chapter 8 Activities of Regional Human Rights Offices 193

Section 1. Busan Human Rights Office 193

Section 2. Gwangju Human Rights Office 200

Section 3. Daegu Human Rights Office 206

| Appendix | 217

1. Commissioners and Senior Executive Officers 219

2. Organization 225

3. Budget 227