

CONTENTS

Part 1.

THE ESTABLISHMENT OF THE NATIONAL HUMAN RIGHTS COMMISSION / 1

Chapter 1 History of the Commission 3

1. International development of national human rights institutions 3
2. Progress in legislation of the National Human Rights Commission Act 5
3. Preparatory progress for establishment of National Human Rights Commission 8
4. Significance of establishment of the Commission 10

Chapter 2 Organization and Functions of the National Human Rights Commission 13

1. Organization and Budget of the Commission 13
2. The Commission's functions 18

Part 2.

MAIN ACTIVITIES OF NATIONAL HUMAN RIGHTS COMMISSION AND EVALUATION THEREOF / 23

Chapter 1 Construction of Systematic Infrastructure for Protection and Enhancement of Human Rights 23

1. Overview 23
2. Main results of activities 24
 - (1) Issuance of recommendations for improvement of statutes relating to human rights 24
 - (2) Recommendation of improvement for governmental policies relating to human rights 27
 - (3) Recommendation of domestic implementation of international norms for human rights 29
 - (4) On-site survey on current conditions of human rights 30

(5) Special projects: abandoned children and abused elderly people	33
3. Evaluation	34

Chapter 2 Construction of the Systems for Counselling and Receiving Complaints on Human Rights 37

1. Active promotion of counselling and receiving complaints	37
(1) Expansion of counselling service for human rights	37
(2) Complaints and counselling received	38
2. Categorization of complaints and counselling by types	40
(1) Categorization of complaints by types	40
(2) Analysis of the counselled cases	43
3. Active promotion for receiving complaints at interview	53
(1) Receiving and closing complaints	54
(2) Categorization of counselling cases closed	56
4. Evaluation	57

Chapter 3 Investigation and Remedies for Human Rights Violation 59

1. Overview	59
(1) Basic direction and major projects	59
(2) Summarized results of complaints handled	60
(3) Major actions taken for the complaints of human rights violation	61
2. Investigation and remedial measures for human rights violation	64
(1) Investigation and remedial measures in connection with prosecutor and police	64
(2) Investigation and remedial measures in connection with detention and protective facilities	65

(3) Investigation and remedial measures in connection with other government organs	65
(4) Recommendation of emergency relief	66
(5) Ex officio investigation	68
(6) Investigation and remedial measures for other complaints	73
3. Evaluation	75

Chapter 4 Investigation and Remedies for Discriminatory Conducts77

1. Overview	77
2. Major actions taken	80
(1) Investigation and remedial measures for gender discrimination	80
(2) Investigation and remedies for discrimination against the persons with disability	81
(3) Investigation and remedies for age discrimination	82
(4) Investigation and remedies for discrimination based on physical condition such as countenance	83
(5) Investigation and remedies for discrimination based on race and skin color	84
(6) Investigation and remedies for discrimination based on social status	85
(7) Investigation and remedies for discrimination based on other grounds	86
3. Evaluation	89

Chapter 5 The Commission's Activities for Raising Awareness of Human Rights through Education and Public Relations91

1. Education of human rights for government officials	91
(1) Education of human rights for law enforcement officers	91

(2) Management of human rights instructors team	92
(3) Development of materials for educational programs of human rights	92
2. Educational programs of human rights for schools	93
(1) Development of educational materials of human rights for teachers' use	93
(2) Publication of fairy-tale books and manual for human rights	94
3. Cultural projects of human rights	94
(1) Production of human rights films	94
(2) Production of cartoon books on human rights	95
(3) Production of advertisement of human rights	96
(4) Production of posters and leaflets for guarantee of the right to petition	97
4. Establishment of public relations system for human rights	97
(1) Production of the commission's emblem	97
(2) Production and revision of homepage	97
(3) Public relations via mass media	98
5. Establishment of human rights information service system	98
6. Evaluation	99
Chapter 6 Establishment of Domestic and International Cooperative Systems	101
1. Strengthening cooperative relationships with human rights and civil organizations	101
(1) Holding informal talks with major human rights organizations in each sector	101
(2) Opening the facilities to the public for active promotion of discussion about human rights policy	102
(3) production and distribution of "handbook for practical affairs of human rights" for helping efficient practice of human rights	102

FIGURES

<Figure 1-2-1>	Organization chart of the Commission and its Secretariat	15
<Figure 1-2-2>	Distribution of personnel by gender (as of December 31, 2002)	17
<Figure 1-2-3>	Distribution of recruits from outside (person)	17
<Figure 1-2-4>	Flow chart for handling petitioned cases	20
<Figure 2-2-1>	Monthly handled complaints, counselling and guiding information	40
<Figure 2-2-2>	Classification of complaints (Nov. 26, 2001~Dec. 31, 2002)	41
<Figure 2-2-3>	Classification by the organs complained against (Nov. 26, 2001~Dec. 31, 2002)	49
<Figure 2-2-4>	Graph of monthly applications for filing complaints at interview and cases handled (Nov. 26, 2001~Dec. 31, 2002)	54